



Say hello to Michelle!

Career Profile: Ward Manager



Who's this?

Michelle is a Registered General Nurse (RGN) and is the Ward Manager for Rheumatology at Wrightington, Wigan and Leigh NHS Foundation Trust (WWL)

What's the story of their career to date?

Michelle always wanted to be a nurse; she worked in a Nursing Home at weekends to gain experience while studying on a Pre Nursing course at Preston College. She started Nurse training in 1987 and qualified as a State Enrolled Nurse (SEN) two years later. Her first position was in Orthopaedics at WWL. She then went on to complete a conversion course so she could qualify as a Registered General Nurse (RGN). She moved to the Female Orthopaedics Lower Limb ward and remained there when she qualified as a RGN. After a three year career break to work abroad, Michelle successfully gained a Senior Staff Nurse position on the John Chanley Wing (JCW) at WWL. She then moved to Recovery as a Band 6 Staff Nurse and from there took up a secondment Deputy Ward Manager role on the Male Orthopaedic Lower Limb ward; she was then approached about an acting Ward Manager post on JCW to cover maternity leave. During this time a permanent Ward Manager post became available for Rheumatology which she was interviewed for and successfully achieved

What do they do?

Michelle has two roles; clinical and managerial. Clinical duties include admitting patients, cannulating, delivering oxygen therapy and administering drug infusions as appropriate for their disease. Patients are monitored and checks recorded, checks include; blood pressure, heart rate, respiration rate, oxygen levels and temperature. Managerial tasks tend to be mainly office based as this involves responding to e mails, preparing off duty in advance, covering the bleep (on call), interviewing for job applications, appraisals, attending various meetings, ward audits, ensuring the ward is covered when staff are off sick, teaching basic life support to staff and signing off staff competencies (blood sampling & cannulation)

What is the best part about their role?

Patient satisfaction, a happy work force, and for the team to receive excellent feedback. Michelle really enjoys training and teaching new starters/students, because "after all, these staff are our future in the NHS and will more than likely be caring for me in my old age!"

Where can I go from here?

This profile has been created by the Greater Manchester NHS Careers & Engagement Hub in partnership with Wrightington, Wigan and Leigh NHS Foundation Trust. If you'd like to find out more about career opportunities and working in the NHS then email us: careers.hub@mft.nhs.uk or visit our website gmcareershub.nhs.uk

